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Last updated: March 3, 2023

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You agree not to make Submissions that contain personally identifiable information about other people, such as their phone number, street address or email address, or information about other people that could result in an invasion of their privacy or their harassment.

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- Posting or disseminating material or using the Services made available through the Site or information obtained from the SoftChalk Site in a manner that is harassing or advocates harassment of another person including, without limitation, posting or making Submissions that are harassment, or denigration based on age, gender, race, religion, national origin, sexual orientation or disability.
- Posting or making Submissions that violate copyright or intellectual property rights.
- Using the Site for the promotion of illegal conduct, activities or fraudulent schemes. Specifically, you may not advocate illegal conduct, such as pyramid schemes, or other

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- Fraudulent activities including, but not limited to, impersonating any person or entity, or forging anyone's digital or manual signature. Posing as a SoftChalk moderator or SoftChalk staff is expressly prohibited.
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- Using the Site in any manner that could damage, disable, disrupt, overburden, or impair any SoftChalk server, or the network(s) connected to any SoftChalk server, or interferes with any other party's use and enjoyment of the Site. Any interference with the computer networking or telecommunications services of any User, host or network, including, without limitation, denial of service attacks, flooding of a network, overloading a service, improper seizing and abuse of operator privileges and attempts to crash a host through the use of this Site is prohibited.
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- Soliciting, transmitting or promoting "junk mail", "chain letters", surveys, contests or unsolicited mass mailing or spam.

You hereby authorize SoftChalk to cooperate with (i) law enforcement authorities in the investigation of suspected criminal violations, and/or (ii) system administrators at Internet service providers or other network or computing facilities in order to enforce these Terms.

Should you fail to observe any of the Terms, SoftChalk may pursue any or all remedies against you including, but not limited to, legal action or injunctive or other equitable relief where appropriate.

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We reserve the right to delete any trial account that has not been logged into for three weeks or longer Requests to preserve content associated with a trial account may be submitted to <u>learnmore@softchalk.com</u> and will be reviewed on an individual basis.

You agree that the information that you supply during the registration process will be true, current, accurate and complete, and you agree not to (i) register under the name of another person; (ii) choose a username that may be deemed offensive; (iii) choose a username for the purposes of deceiving or misleading Site Users as to your true identity; (iv) choose a username that incorporates a solicitation (e.g. your product, your services, your Site); or (v) violate the intellectual property or other rights of any person or entity. You agree to not impersonate any other person, including any other Site User, Moderator (Host) or any SoftChalk employee, Officer or Director. You agree to maintain and promptly update your registration data as necessary to keep it true, current, accurate and complete.

If, after investigation, SoftChalk has reasonable grounds to suspect that any registered User's information is untrue, inaccurate, not current or incomplete, SoftChalk may suspend or terminate that registered User's account and prohibit any and all current or future use of the Site (or any portion of it) by that User.

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If any provision of the Terms is invalid or unenforceable under applicable law, that portion will be construed consistent with applicable law as nearly as possible, or failing that, deemed omitted, and the remaining provisions will continue in full force and effect. The Terms will be governed by Virginia law and the applicable federal laws of the United States as applied to agreements entered into and to be performed entirely within Virginia, without regard to its choice of law or conflicts of law principles that would require the application of law of a different jurisdiction.

You also agree that such dispute may be resolved with personal jurisdiction by, and the choice or forum or venue shall be in, the provincial and federal courts of the Commonwealth of Virginia, City of Richmond, and such courts will have exclusive jurisdiction. Headings are included for convenience only, and shall not be considered in interpreting these Terms. The Terms do not limit any rights that SoftChalk may have under trade secret, copyright, patent or other laws. SoftChalk reserves the right at all times to disclose any information as SoftChalk deems necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in SoftChalk's sole discretion.

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The license shall commence upon date of payment and shall continue for the number of years identified on the invoice ("the Initial Term") unless terminated earlier as set forth below. AT THE END OF THE INITIAL TERM, THESE TERMS SHALL AUTOMATICALLY RENEW FOR SUCCESSIVE ONE-YEAR PERIODS, UNLESS OR UNTIL EITHER PARTY PROVIDES THE OTHER PARTY WITH WRITTEN NOTICE OF NON-RENEWAL AT LEAST THIRTY (30) DAYS PRIOR TO THE END OF THE THEN CURRENT TERM. To cancel auto renewal, please contact: renewals@softchalk.com. Upon termination or expiration of the license for any reason, all licenses provided hereunder shall cease and the You must cease its use and destroy all copies of the software, if any.

Payment and Fees

You shall pay SoftChalk the applicable fees. EXCEPT FOR ANNUAL FEES PAID IN ADVANCE OR AS OTHERWISE AGREED TO IN WRITING BETWEEN THE PARTIES, AFTER THE INITIAL TERM THE ANNUAL LICENSE FEE MAY INCREASE ON EACH ANNIVERSARY. You shall be responsible for all taxes and charges assessed or imposed with respect to amounts payable hereunder, including without limitation state and local, occupation, sales, use or excise taxes paid or payable by SoftChalk, exclusive however of taxes imposed on SoftChalk' net income by the United States or any political subdivision thereof.

If You wish to make payments by credit card or P-Card or any other type of purchasing card program all to which such transaction constitutes a credit card charge, an additional credit card processing transaction fee will be calculated at four- and one-half percent (4.5%).

SoftChalk shall invoice You, in advance, and all invoiced fees shall be due and payable within 30 days of the date of an invoice. All payments shall be made in United States Dollars without deduction for any taxes or withholding or other offset.

Provided the license has not canceled or terminated with not less than thirty (30) days prior written notice to the anniversary date, You will be considered delinquent if payment in full is not received thirty (30) days from the date of the invoice. Your failure to pay any invoice after the (30) day period shall constitute a breach of the Terms and shall entitle SoftChalk to, without any additional notice, terminate the license(s).

If You terminate other than pursuant to the provisions set forth herein, any amounts paid are not subject to refund.